

CONSULTANT *Connection*

News to help you grow your business

October 2016

In This Issue

- Annual Client Survey Launching in November
- UnitedHealth Group Employee *giving!* Program Helps Build Healthier Communities
- Report Helps Self-Funded Clients Calculate 2016 Transitional Reinsurance Fee; Filing Deadline Nov. 15
- New EEOC Regulations Required for Wellness Incentive Programs

ACA Nondiscrimination Section 1557: Ensuring Meaningful Access for Individuals with Limited English Proficiency Effective Oct. 16



Meaningful access regulations of the law will require covered entities to distribute notices of nondiscrimination and use taglines to alert individuals with limited English proficiency that language assistance services are available beginning Oct. 16, 2016.

Enhancing the Member Digital Experience



UnitedHealth Group is making its member websites and apps more intuitive, easier to navigate, and optimized for use on mobile and tablet devices. The changes begin in November 2016.

Message from Brian Luehne, VP, Consultant Relations



Every day, the employees of UnitedHealth Group are finding new ways to make the health system better and improve the communities in which we live and work. Starting next month, we will be making incremental changes that will continue throughout 2017 to our members' digital experience. UnitedHealth Group's websites and apps will now be even more intuitive and easier to navigate. We are also dedicated to building healthier communities through charitable-giving and volunteering. Over the past 12 years, \$154 million has been donated by employees and the company match through our *giving!* program. Read more about our **social responsibility initiatives** and **enhanced member digital experience** to see how we are committed to making a difference in the health and well-being of others.

Products, Programs and Resources

- **UnitedHealthcare and OptumRx Proactively Re-evaluate Strategies for Epinephrine Products**
Availability of EpiPen® and EpiPen Jr.® (epinephrine) alternatives used in the treatment of allergic reactions from allergens have been limited due to ongoing shortages of generic epinephrine. Review how we are



America's Health Rankings New Report and Redesigned Website

America's Health Rankings® Health of Women and Children Report assesses the health of women, infants and children at

monitoring these products, new generics in the pipeline and our Formulary and PDL management programs.

■ **New Substance Use Treatment Helpline Launches for Customers**

The substance use treatment helpline is an anonymous channel that provides a direct link to Optum's expert team of licensed Care Advocates and is available to all UnitedHealthcare customers and their employee populations at no additional cost.

■ **The Cost of Not Managing Obesity**

Health costs directly related to excess pounds are estimated to double each decade, reaching \$957 billion by 2030. UnitedHealthcare's Real Appeal program is a unique solution to this growing problem.

■ **September PDL Tracker**

Access the September *PDL Tracker* for a recap of changes outside our Jan. 1 and July 1 pharmacy benefit updates.

the national and state levels, and takes a new approach of combining more than 60 health indicators.



Text News Alerts

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