

CONSULTANT Connection

News to help you grow your business

September 2016

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- **New Zika English/Spanish Informational Flier Now Available**

Consultant Research Indicates Strong Performance by UnitedHealthcare®



Ninety-two percent of all consultants who participated in the research were satisfied with UnitedHealthcare. **Learn more** about UnitedHealthcare's current performance and how we're taking action to improve based on your suggestions.

Behavioral Health Enhancements to Advocate4Me™ Continue to Simplify the Member Experience



We're expanding the scope of the benefit advocates' role to support behavioral health benefits, claims questions, provider referrals, as well as provide general information on behavioral health/substance abuse benefits.

Message from Brian Luehne, VP, Consultant Relations



We'd like to thank everyone who participated in the **2016 UnitedHealthcare National Accounts Consultant Survey and Interviews** earlier this year. We're pleased to receive positive feedback on our performance. Your input is critical to us as we continually aim to improve and provide greater value to you and your clients. In addition to the great work we are doing with clients, UnitedHealth Group is also looking to help improve care coordination, address critical public health needs and expand access to patient-centered care in local communities. In this issue, read about how a **partnership between the United Health Foundation and the Community Health Council of Wyandotte County** is addressing the health care needs of lower-income, underserved residents in Wyandotte County, Kan.

Products, Programs and Resources

- **Prescription Drug List and Pharmacy Benefit Updates for Jan 1, 2017**
Review updates taking effect for the UnitedHealthcare Prescription Drug Lists (PDLs), as well as the SignatureValue Formulary on Jan. 1, 2017.
- **July PDL Tracker**
Access the **July PDL Tracker** for a recap of changes outside our Jan. 1 and July 1 pharmacy benefit updates.



Real Appeal- A Real Solution to Combat Obesity Webinar Replay Now Available

If you were unable to attend, we encourage you to view the playback or download the webinar presentation. Replays of other past webinars are

■ **Generic Crestor Brought into Coverage Aug. 18; Excluded for Standard PDLs Effective Nov. 1**

UnitedHealthcare began coverage of generic Crestor Aug. 18 and effective Nov. 1, brand Crestor will be excluded for standard Prescription Drug Lists (PDLs). Crestor is a highly utilized medication in the "statin" class, commonly used to lower cholesterol and reduce the risk of cardiovascular events.

accessible from the Consultant Portal.



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