The Opioid Crisis: 6 Ways Your Clients Can Fight Back

UnitedHealthcare - working with UnitedHealth Group and Optum - can help your clients with strategies across the care continuum designed to prevent and treat opioid use disorder (OUD), and improve opioid-related outcomes.

Real-Time Access to Patient-Specific Pharmacy Benefit Information with Script Connect

Script Connect is a new tool that provides prescription clarity up front by giving physicians access to patient-specific prescription drug list and cost information, Prior Authorization requirements, and lower-cost alternatives.

Message from Brian Luehne, VP, Consultant Relations

Thank you to everyone who joined us for our September webinar, Tackling Substance Use and Opioid Addiction. If you were unable to attend, please listen to the webinar replay to hear how UnitedHealth Group is responding in a variety of ways to the opioid crisis.

Opioid Use Disorder is a multifaceted problem without a one-size-fits-all solution. In this issue, read about 6 ways your clients can fight back and minimize the impact of this health emergency on their companies.

Also, learn about a technology enhancement called Script Connect that connects pharmacy data to the tools physicians’ use every day. This new tool provides physicians access to patient-specific pharmacy benefit information at the point of prescribing - helping to improve affordability, adherence and health outcomes.

Products, Programs and Resources

New Network Relationship with Warby Parker Features Affordable, Fashionable Prescription Eyewear

A new network relationship between Warby Parker and UnitedHealthcare enables millions of UnitedHealthcare Vision plan members to purchase custom eyewear for...
little or no out-of-pocket cost starting in 2018. This relationship marks the first time Warby Parker is accepting vision insurance.

- **Employer eServices® Customer Reporting Tool Improvements Coming in November**

  As a reminder, the Employer eServices (EeS) Customer Reporting (eCR) tool will introduce a technology upgrade in November to further improve data security for our users. These enhancements will also include an updated user experience with an additional left-side toolbar and increased user navigation between the "Interactive Reporting" and "Report Admin" screens.

and innovative solutions to better engage with consumers in this ever-changing environment. You may register here.